## Pro-Chancellor,

Alan James has helped thousands of students to make the most of their university experience as General Manager of SUBU\* – BU's Students' Union – for the past 25 years. Over this time, he has become known for his empowering approach to leadership, as well as his ability to coordinate the energies and interests of the union's staff and full-time elected officers.

Alan was born and raised in Liverpool. His parents were strong believers in the power of education and Alan recalls his father – who was originally a joiner – attending night classes to retrain as a teacher. This change of vocation enabled the family to move out to the suburbs and Alan obtained a place at a grammar school, before becoming the first in his family to attend university. He completed a degree in hotel and catering management at the University of Surrey,